※The Japanese version of the 「Travel Conditions for Domestic Subscription-Type Organized Tour Contracts」 has legal force and effect, and this translation is merely provided as reference materials to assist in understanding the Japanese version.

Travel Conditions for Domestic Subscription-Type Organized Tour Contracts

These Terms and Conditions for Travel, together with our website and other materials, constitute part of the "Explanation of Transaction Terms" prescribed in Article 12-4 of the Travel Agency Act and the "Contract Document" prescribed in Article 12-5 of the same Act. Please be sure to read these Terms carefully before applying for the tour.

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1. Domestic Package Tour Contract

(1) This tour is planned and conducted by Funstride Co., Ltd. (hereinafter referred to as the "Company"). Customers participating in this tour shall enter into a domestic package tour contract (hereinafter referred to as the "Contract") with the Company.
(2) The contents and conditions of the Contract shall be governed by the conditions described for each tour course, these Terms and Conditions for Travel, the Final Travel Itinerary, and the Company's Travel Agency Terms and Conditions for Package Tour Contracts (hereinafter referred to as the "Company Terms").
(3) The Company undertakes to arrange transportation, accommodation, and other travel-related services (hereinafter referred to as "Travel Services") provided by transportation and accommodation providers, and to manage the itinerary, so that customers may receive such Travel Services in accordance with the travel schedule determined by the Company.

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2. Application for Travel and Formation of the Contract

(1) The Company accepts reservations for travel contracts by telephone, mail, the Internet, or other means of communication.
(2) A Contract shall not be deemed concluded at the time of reservation. Customers must pay the travel price within seven (7) days from the day following the Company's notice of acceptance of the reservation. If the application is made within ten (10) days prior to the day before the tour departure date, payment must be made immediately. If the travel price is not paid within the prescribed period, the reservation shall be treated as having not been made.
(3) The "travel price" shall serve as the basis for calculating the cancellation charge under Article 13, the penalty under Article 12(1), and the itinerary change compensation under Article 22.

(4) The Contract shall be deemed concluded when the Company accepts the conclusion of the Contract and receives part or all of the travel price.
Notwithstanding the foregoing, if the applied-for tour is fully booked or the Contract cannot be concluded for other reasons at the time of application, and the customer so requests, the Company may handle the Contract as being concluded at the time when the Company becomes able to conclude the Contract with the customer. In such case, the Contract shall be deemed concluded when notice of acceptance of the Contract reaches the customer.
(5) Reservations for resale purposes by travel agencies or corporations not under contract with the Company are prohibited. Proxy reservations under false names are also prohibited.
(6) If the travel itinerary, accommodation, or transportation provider cannot be finalized at the time of application, the Company shall deliver a Final Travel Itinerary describing the determined details no later than the day before the tour departure date. For applications made within seven (7) days prior to the departure date, such document may be delivered on the departure date. Upon inquiry, the Company shall explain the arrangement status even before the delivery date.

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3. Conditions for Application

(1) Persons under the age of fifteen (15) must be accompanied by an adult. If a person under the age of eighteen (18) participates alone, a parental consent form is required.
(2) For tours that specify particular participation conditions, the Company may refuse an application if the participant's age, skills, or other qualifications do not meet the conditions designated by the Company.
(3) Persons who are ill, use wheelchairs or other assistive devices, have physical or mental disabilities, suffer from severe allergies, are pregnant or may be pregnant, or are accompanied by assistance dogs (guide dogs, hearing dogs, or service dogs), or otherwise require special consideration, must inform the Company of such need at the time of application (or immediately if such condition arises after the Contract is concluded). The Company shall provide guidance and, within reasonable and feasible limits, accommodate such requests. The Company may inquire about the customer's condition or request written confirmation thereof.
(4) For the safe and smooth conduct of the tour, the Company may require conditions such as accompaniment by a caregiver, submission of a medical certificate, or modification of part of the itinerary. If the Company is unable to arrange the requested accommodations, it may refuse the application or cancel the Contract. Costs incurred for special arrangements made at the customer's request shall, in principle, be borne by the customer.
(5) Separate actions taken at the customer's convenience are, in principle, not permitted.

(6) If a customer leaves the tour itinerary (withdraws from the group) for personal reasons, the customer must notify the tour conductor or guide of the reason and the scheduled date and time of rejoining. If the customer leaves without notice, the Company shall not bear special compensation liability for damages incurred during such period.
(7) The Company may refuse an application if it determines that the customer may inconvenience other participants or hinder the smooth conduct of the group tour.
(8) The Company may refuse an application if the customer falls under any of the following:
① Is identified as a member of an organized crime group, an associate member, a related party, an affiliated company, a corporate racketeer, or other antisocial forces.
② Has made violent demands, unreasonable demands, threatening remarks, or violent acts in connection with transactions with the Company, or acts equivalent thereto.
③ Has spread false rumors, used fraudulent means or force to damage the Company's credibility or obstruct its business, or acts equivalent thereto.
(9) The Company may also refuse applications due to other operational reasons.

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4. Applications by Groups

(1) When an application is made by a representative of a group (hereinafter referred to as the "Contract Representative"), the Company shall deem that such representative has full authority to act on behalf of all group members regarding the conclusion, modification, and cancellation of the Contract, and shall conduct all transactions solely with the Contract Representative.
(2) When the Company receives part or all of the travel price from the Contract Representative, the Contract shall be deemed concluded for all group members, except where participants have separately notified the Company that they will make individual payments.
(3) The Contract Representative must submit a list of participants to the Company by the date designated by the Company.
(4) The Company shall bear no responsibility for any obligations or liabilities that the Contract Representative currently owes or may owe in the future to the group members.
(5) If the Contract Representative does not accompany the group, the Company shall deem a participant designated in advance by the Contract Representative to act as the Contract Representative after the start of the tour.

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5. Delivery of the Final Travel Itinerary

If the Company is unable to state finalized travel details in the Contract Document, it shall deliver a "Travel Itinerary" describing the confirmed details no later than the day before the

tour departure date, or by the departure date for applications made within seven (7) days prior thereto. Upon inquiry, the Company shall explain the arrangement status even before delivery.

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6. Items Included in the Travel Price

(1) The following items as stated in the travel itinerary:

① Transportation fares and charges (economy class for flights and ordinary class for trains unless otherwise stated)

② Accommodation, meal charges, service charges, and taxes

③ Admission fees and guide fees for sightseeing explicitly stated as included

④ Expenses of tour conductors for tours accompanied by conductors

⑤ Other expenses explicitly stated as included in the travel price

(2) No refunds shall be made even if part of the included services is not used for the customer's convenience.

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7. Major Items Not Included in the Travel Price

The following expenses during the tour:

① Transportation costs, food and beverage expenses, personal expenses such as laundry and telephone charges, and related service charges and taxes not included in the itinerary

② Admission fees and other expenses explicitly stated as being borne by the customer

③ Fees for optional tours participated in only by those who wish to do so

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8. Changes to Contract Details

(1) Even after conclusion of the Contract, the Company may change the itinerary or Travel Services when unavoidable for the safe and smooth conduct of the tour due to force majeure events, suspension of Travel Services, governmental orders, deviations from original transportation plans, or other reasons beyond the Company's control.

(2) In such cases, the Company shall promptly explain in advance the reasons and causal relationship, except in emergencies, in which case explanations shall be given after the change.

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9. Changes to the Travel Price

(1) If transportation fares or charges are revised significantly beyond normally anticipated levels due to major economic changes, the travel price may be adjusted by the amount of the difference. In the event of an increase, notice shall be given no later than fifteen (15) days prior to the day before the departure date.

(2) If costs required to conduct the tour increase or decrease due to changes under Article 8, the Company may adjust the travel price within the range of such cost differences, except where changes are caused by overbooking.
(3) Notwithstanding the preceding paragraph, cancellation charges or penalties for services not received due to such changes shall be borne by the customer unless attributable to the Company.
(4) If the travel price varies depending on the number of users, and such number changes after conclusion of the Contract for reasons not attributable to the Company, the travel price shall be adjusted accordingly.

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10. Substitution of the Customer

~~(1) A customer may, with prior consent of the Company, assign their contractual position to a third party.~~
~~(2) Upon confirmation of such substitution, the customer must promptly notify the Company and pay the actual costs required for the substitution.~~
~~(3) The substitution shall take effect upon the Company's consent. The Company may refuse substitution if reservations or name changes cannot be made due to availability, applicable rules, or unavoidable reasons.~~
(1) The Customer may, with the prior consent of the Company, transfer his/her contractual status to a third party.
(2) When it becomes known that such a transfer will take place, the Customer shall promptly notify the Company. In such case, the Customer shall bear the actual costs required for the transfer.
(3) The transfer of contractual status shall become effective upon the Company's consent. However, the Company may refuse the substitution of the Customer if reservations or name changes cannot be made due to the availability of seats or rooms with transportation or accommodation providers, applicable regulations, or other unavoidable reasons.

~~11. Cancellation by the Customer (Before Departure)~~

~~(1) The customer may cancel the Contract at any time by paying the cancellation charge specified in Article 13, provided that notice is received during the Company's business hours. Notices received outside business hours shall be deemed received on the next business day. For communication contracts, cancellation charges may be collected via the affiliated credit card company without the cardholder's signature.~~
~~(2) Notwithstanding the preceding paragraph, the customer may cancel without paying a cancellation charge before departure in the following cases:~~

~~① When the Contract is materially changed by the Company as specified in Article 22~~
~~② When safe and smooth conduct of the tour becomes impossible or highly likely to become impossible due to force majeure events~~
~~③ When the Company fails to deliver the Final Travel Itinerary by the deadline in Article 5~~
~~④ When the tour cannot be conducted according to the Contract due to reasons attributable to the Company~~

11. Cancellation by the Customer (Prior to Commencement of the Tour)

(1) The Customer may cancel the Contract at any time by paying the cancellation charges specified in Article 13 to the Company. However, notice of cancellation shall be accepted only during the Company's business hours (emails or other communications received after business hours shall be deemed received on the next business day). In the case of cancellation of a communication contract, the Company shall collect the cancellation charges via the affiliated credit card company without requiring the cardholder's signature on a prescribed voucher.

(2) Notwithstanding the provisions of the preceding paragraph, the Customer may cancel the Contract prior to the commencement of the Tour without paying any cancellation charges in the following cases:

①When the Company has changed the contents of the Contract, limited to material changes specified in Article 22.

②When events such as natural disasters, war, riots, suspension of travel services, or orders from public authorities make it impossible or extremely likely to become impossible to conduct the Tour safely and smoothly.

③When the Company fails to deliver the finalized itinerary document by the prescribed date.

④When, due to reasons attributable to the Company, it becomes impossible to conduct the Tour in accordance with the itinerary stated in the Contract Document.

~~**12. Cancellation by the Company (Before Departure)**~~
~~(1) If the customer fails to pay the travel price by the deadline in Article 2(2), the Company shall treat the Contract as canceled by the customer on the following day and charge a penalty equivalent to the cancellation charge.~~
~~(2) The Company may cancel the Contract with explanation if:~~
~~① The customer does not meet participation conditions~~
~~② The customer is deemed unable to endure the tour due to illness or lack of necessary assistance~~
~~③ The customer is likely to inconvenience others or disrupt group conduct~~

~~④ The customer makes unreasonable demands exceeding reasonable limits~~
~~⑤ Pre-disclosed tour conditions cannot be met (e.g., insufficient snowfall for ski tours)~~
~~⑥ Safe and smooth conduct becomes impossible due to reasons beyond the Company's control~~
~~⑦ The customer falls under Article 3(8)①–③~~
~~(3) In such cases, the Company shall refund the full amount received. If damages are incurred by the Company, the Company may seek compensation.~~

12. Cancellation by the Company (Prior to Commencement of the Tour)

(1) If the Customer fails to pay the travel price by the date prescribed in Article 2(2), the Company shall treat the Tour Contract as having been canceled by the Customer on the following day, and the Customer shall pay a penalty equal to the amount of the cancellation charges.

(2) The Company may cancel the Tour Contract after explaining the reasons to the Customer in any of the following cases:

①When it is discovered that the Customer does not satisfy the age, qualifications, skills, or other conditions for participation in the Tour as previously specified by the Company.

②When the Customer is deemed unable to endure the Tour due to illness, the absence of a necessary caregiver, or other similar reasons.

③When the Customer is deemed likely to cause inconvenience to other customers or to hinder the safe and smooth execution of group activities.

④When the Customer demands burdens exceeding a reasonable scope with respect to the contents of the Tour Contract.

⑤When the conditions for conducting the Tour specified in advance by the Company are not fulfilled, or when there is an extremely high likelihood that such conditions will not be fulfilled, such as insufficient snowfall for a ski tour.

⑥When events beyond the Company's control—such as natural disasters, war, riots, suspension of travel services by transportation or accommodation providers, or orders of public authorities—occur, making it impossible, or extremely likely to become impossible, to conduct the Tour safely and smoothly in accordance with the itinerary stated in the Contract Document.

⑦When it is discovered that the Customer falls under any of items (1) through (3) of Article 3(8).

(3) When the Company cancels the Tour Contract pursuant to the preceding paragraph, it shall refund to the Customer the full amount of the travel price already received. If the

Company incurs damages as a result of such cancellation, it may claim compensation for such damages from the Customer.

~~13. Cancellation Charges (Cancellation by the Customer)~~

~~After conclusion of the Contract, cancellation charges shall apply per person as follows:~~

~~Cancellation Date~~	~~Day Trip~~	~~Overnight Trip~~
~~20–8 days prior~~	~~–~~	~~Up to 20%~~
~~10–8 days prior~~	~~Up to 20%~~	~~Up to 20%~~
~~7–2 days prior~~	~~Up to 30%~~	~~Up to 30%~~
~~Day before departure~~	~~Up to 40%~~	~~Up to 40%~~
~~Day of departure (before assembly time)~~	~~Up to 50%~~	~~Up to 50%~~
~~After departure or no-show~~	~~Up to 100%~~	~~Up to 100%~~

13. Cancellation Charges (Cancellation by the Customer)

If, after the conclusion of the Tour Contract, the Customer cancels the Contract for personal reasons, the following cancellation charges shall be applied per Customer based on the travel price.

Cancellation Date	Day Trip	Overnight Trip
20–8 days prior	–	Up to 20%
10–8 days prior	Up to 20%	Up to 20%
7–2 days prior	Up to 30%	Up to 30%
Day before departure	Up to 40%	Up to 40%
Day of departure (before assembly time)	Up to 50%	Up to 50%
After commencement of the Tour or No-show without notice	Up to 100%	Up to 100%

※“After commencement of the Tour” means after the time when the Customer has begun receiving travel services as defined in Article 2(3) of the Special Compensation Regulations attached to the Company’s Travel Agency Terms and Conditions.
“No-show without notice” means that the Customer fails to receive the first travel service in accordance with the itinerary without notifying the Company by the designated time.

※The date of cancellation shall be determined based on the time when the Company receives the Customer’s notice during its business days and business hours.

~~14. Cancellation by the Customer (After Departure)~~

~~(1) If the customer cancels the Contract or withdraws from the tour after departure for personal reasons, such action shall be deemed a waiver of the customer's rights, and no refunds shall be made.~~

~~(2) If the customer becomes unable to receive the Travel Services described in the Contract Document due to reasons not attributable to the customer, or if the Company notifies the customer of such inability, the customer may cancel the portion of the Contract relating to the unavailable Travel Services without paying a cancellation charge, notwithstanding Article 11(1).~~

~~(3) In the case of the preceding paragraph, the Company shall refund the amount obtained by deducting cancellation charges, penalties, or other expenses already paid or payable (limited to cases not attributable to the Company) from the portion of the travel price corresponding to the unavailable Travel Services.~~

14. Cancellation by the Customer (After Commencement of the Tour)

(1) If the Customer cancels the Tour Contract or withdraws from the Tour after commencement for personal reasons, such action shall be deemed a waiver of the Customer's rights, and no refund shall be made.

(2) If, for reasons not attributable to the Customer, the Customer becomes unable to receive the travel services stated in the Contract Document, or if the Company notifies the Customer of such inability, the Customer may cancel the portion of the Contract relating to the services that cannot be received without paying cancellation charges, notwithstanding the provisions of Article 11(1).

(3) In the case of the preceding paragraph, the Company shall refund the amount corresponding to the portion of the travel services that cannot be received, after deducting cancellation charges, penalties, and other costs already paid or to be paid for such travel services, provided that such costs are not attributable to reasons for which the Company is responsible.

~~15. Cancellation by the Company (After Departure)~~

~~(1) Even after the start of the tour, the Company may cancel part of the Contract with explanation to the customer in the following cases:~~

~~① When the customer is unable to continue the tour due to illness, absence of necessary assistance, or other reasons.~~

~~② When the customer violates the Company's instructions given by the tour conductor,~~

~~local staff, or others for the safe and smooth conduct of the tour, or disrupts group discipline through violence, threats, or similar acts.~~

~~③ When continuation of the tour becomes impossible due to force majeure events beyond the Company's control.~~

~~④ When the customer is found to fall under any of Article 3(8)① to ③.~~

~~(2) When the Company cancels the Contract pursuant to the preceding paragraph, the contractual relationship between the Company and the customer shall terminate only prospectively. In such case, the Company's obligations regarding Travel Services already provided shall be deemed fulfilled.~~

~~(3) In the case of the preceding paragraph, the Company shall refund the amount obtained by deducting cancellation charges, penalties, or other expenses already paid or payable from the portion of the travel price corresponding to Travel Services not yet received.~~

~~(4) When the Company cancels the Contract pursuant to paragraph (1)① or ③, the Company shall, upon request by the customer, arrange necessary measures for the customer's return to the departure point. All costs incurred thereby shall be borne by the customer.~~

15. Cancellation by the Company (After Commencement of the Tour)

(1) The Company may cancel part of the Tour Contract, even after commencement of the Tour, after explaining the reasons to the Customer, in any of the following cases:

①When the Customer becomes unable to continue the Tour due to illness, the absence of a necessary caregiver, or other similar reasons.

②When the Customer violates the Company's instructions given by the tour conductor, local staff, or other personnel, or disrupts group discipline through acts of violence, threats, or similar conduct, thereby hindering the safe and smooth execution of the Tour.

③When continuation of the Tour becomes impossible due to events beyond the Company's control, such as natural disasters, war, riots, suspension of travel services, or orders of public authorities.

④When it is discovered that the Customer falls under any of items (1) through (3) of Article 3(8).

(2) When the Company cancels the Tour Contract pursuant to the provisions of the preceding paragraph, the contractual relationship between the Company and the Customer shall terminate only with respect to the future. In this case, the Company's obligations with respect to the travel services that the Customer has already received shall be deemed to have been duly performed and completed.

(3) The Company shall refund the amount corresponding to the portion of the travel

services not yet provided, after deducting cancellation charges, penalties, and other costs already paid or to be paid.

(4) When the Company cancels the Contract pursuant to items (1)① or ③, it shall, upon the Customer's request, arrange necessary transportation for the Customer to return to the place of departure. All costs incurred in such arrangements shall be borne by the Customer.

~~16. Refunds of Travel Price~~

~~(1) When an amount is to be refunded to the customer due to a reduction in the travel price under Article 9 or cancellation under Articles 11 through 15, the Company shall refund such amount within seven (7) days from the day following the cancellation for cancellations before departure, or within thirty (30) days from the day following the tour end date stated in the Contract Document for reductions or cancellations after departure.~~

~~(2) For customers who have entered into a communication contract, refunds shall be made in accordance with the terms of the affiliated credit card company. In such cases, the Company shall notify the customer of the refundable amount within the same time periods as set forth in the preceding paragraph, and the date of such notification shall be deemed the credit card usage date.~~

16. Refunds of Travel Price

(1) When an amount to be refunded to the Customer arises as a result of a reduction in the travel price pursuant to the provisions of Article 9, or cancellation of the Tour Contract pursuant to the provisions of Articles 11 through 15, the Company shall refund such amount to the Customer as follows:
in the case of a refund due to cancellation prior to the commencement of the Tour, within seven (7) days calculated from the day following the date of cancellation; and
in the case of a refund due to a reduction in the travel price or cancellation after the commencement of the Tour, within thirty (30) days calculated from the day following the scheduled end date of the Tour as stated in the Contract Document.

(2) When an amount to be refunded pursuant to the preceding paragraph arises with respect to a Customer who has entered into a communication contract, the Company shall make such refund in accordance with the card membership agreement of the affiliated credit card company.
In this case, the Company shall notify the Customer of the amount to be refunded as follows:

in the case of a refund due to cancellation prior to the commencement of the Tour, within seven (7) days calculated from the day following the date of cancellation; and
in the case of a refund due to a reduction in the travel price or cancellation after the commencement of the Tour, within thirty (30) days calculated from the day following the scheduled end date of the Tour as stated in the Contract Document.
The date on which such notification is given to the Customer shall be deemed to be the date of credit card usage.

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17. Itinerary Management

(1) The Company shall endeavor to ensure the safe and smooth conduct of the customer's travel and shall perform the following duties:
① If there is a risk that the customer may not be able to receive Travel Services during the tour, the Company shall take necessary measures to ensure receipt of Travel Services in accordance with the Contract.
② If, despite such measures, changes to the Contract become unavoidable, the Company shall arrange alternative services, endeavoring to ensure that revised itineraries align with the original intent and that revised Travel Services are equivalent to the original ones, thereby minimizing changes.
(2) For tours described as "accompanied by a tour conductor" or "accompanied by a local tour conductor" (hereinafter collectively referred to as "Tour Conductors"), Article 18 shall apply.

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18. Tour Conductors and Guides

(1) For tours described as "accompanied by a tour conductor," a tour conductor shall accompany the tour throughout and perform all or part of the duties described in the preceding article and other duties deemed necessary by the Company. The tour conductor's working hours shall, in principle, be from 8:00 a.m. to 8:00 p.m.
(2) For tours described as "accompanied by a local tour conductor," a local tour conductor shall accompany the tour only within the designated destination area (from arrival to departure at the destination). The scope of duties shall be equivalent to those described in the preceding paragraph.
(3) For tours described as "guided by a guide," no tour conductor shall accompany the tour; however, a guide arranged by the Company shall perform necessary duties approved by the Company.

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19. Protective Measures

(1) If the Company deems that a customer requires protection during the tour due to illness or injury, the Company may take necessary measures.
(2) If such measures are not attributable to reasons for which the Company is responsible, all costs incurred shall be borne by the customer, who must pay such costs by the method and deadline designated by the Company.

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20. Liability for Damages

(1) If the Company or a party entrusted by the Company to arrange Travel Services (hereinafter referred to as an "Arranging Agent") causes damage to the customer through willful misconduct or negligence in performing the Contract, the Company shall compensate for such damage, provided that notice is given to the Company within two (2) years from the day following the occurrence of the damage.
(2) Compensation for damage to baggage shall be limited to JPY 150,000 per customer, provided that notice is given within fourteen (14) days from the day following the occurrence of the damage, unless the Company has willful misconduct or gross negligence.
(3) Except as provided in the preceding paragraph, the Company shall not be liable for damages caused by force majeure events or other reasons beyond the control of the Company or the Arranging Agent.

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21. Special Compensation

(1) Regardless of whether the Company bears liability under the preceding article, the Company shall pay compensation for certain damages to life or body suffered by the customer due to sudden and accidental external incidents during participation in the tour, in accordance with the "Special Compensation Provisions" of the Company Terms. Such compensation includes death benefits, permanent disability benefits, hospitalization allowances, outpatient allowances, and compensation for personal effects. The following are excluded:
a. Damage caused by bacterial food poisoning
b. Damage suffered on days when no Travel Services arranged by the Company are provided
c. Cases falling under "Non-compensable Cases" or outside the scope of covered items as defined in the Special Compensation Provisions
(2) Optional tours conducted by the Company for an additional fee for customers participating in the main package tour shall be treated as part of the main travel contract, and shall be explicitly identified as "Planned and Conducted by Funstride Co., Ltd." in the Contract Document.

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22. Itinerary Guarantee

(1) If a material change to the Contract listed in the table below occurs, the Company shall pay an itinerary change compensation calculated by multiplying the travel price by the applicable rate stated in the table, within thirty (30) days from the day following the tour end date. Compensation may be provided in the form of goods or services of equal or greater value with the customer's consent.

(2) Notwithstanding the preceding paragraph, no compensation shall be paid in the following cases, except where the cause is overbooking despite the provision of Travel Services:

① Changes due to force majeure events, governmental orders, suspension of Travel Services, deviations from original transportation plans, or measures necessary to ensure participant safety.

② Changes relating to portions of the Contract canceled pursuant to Articles 11 through 15.

(3) The maximum amount of itinerary change compensation payable per Contract shall be limited to fifteen percent (15%) of the travel price. No compensation shall be paid if the amount payable per customer is less than JPY 1,000.

(4) If liability for damages under Article 20 becomes evident after itinerary change compensation has been paid, the Company shall pay damages after deducting the amount already paid as itinerary change compensation.

Alterations Requiring Payment of Indemnity	Percentage per Case (%)	
	Prior to the start of the	After the start of the Tour
① Change of the tour commencement date or tour completion date stated in the Contract Document.	1.5	3.0
② Change of the sightseeing destinations or tourist facilities (including restaurants) to be visited, or other travel destinations stated in the Contract Document.	1.0	2.0
③ Change to a transportation class or facility of a lower fare than that stated in the Contract Document, limited to cases where the total fare of the class and facilities after the change is lower than that originally stated.	1.0	2.0
④ Change of the type of transportation or the name of the transportation company stated in the Contract Document.	1.0	2.0
⑤ Change to a different flight using a different airport within Japan, where the departure airport (point of commencement) or arrival airport (point of completion)	1.0	2.0

	stated in the Contract Document is altered.		
⑥	Change of the type or name of the accommodation facility stated in the Contract Document.	1.0	2.0
⑦	Change of the guestroom conditions of the accommodation facility, including room type, facilities, view, or other room-related conditions stated in the Contract Document.	1.0	2.0
⑧	Changes among those listed in items (1) through (7) above that were expressly stated in the tour title in the Contract Document.	2.5	5.0

(1) "Before commencement of the tour" means cases where the customer is notified of the relevant change no later than the day before the tour commencement date. "After commencement of the tour" means cases where the customer is notified of the relevant change on or after the tour commencement date.

(2) Where a Travel Itinerary (Final Travel Itinerary) has been issued, references to the "Contract Document" in this table shall be deemed to refer to the Travel Itinerary, and this table shall apply accordingly. In such cases, any change between the contents of the Contract Document and the Travel Itinerary, or between the contents of the Travel Itinerary and the Travel Services actually provided, shall be treated as one (1) change per each such difference.

(3) Where the transportation referred to in item (3) or (4) includes the use of overnight accommodation facilities, each night shall be treated as one (1) change.

(4) With respect to changes to the name of the transportation company under item (4), this table shall not apply where the change is accompanied by an upgrade to a higher transportation class or facility.

(5) (5) Even if multiple changes listed in item (4), (6), or (7) occur within a single boarding of a vehicle or vessel, or within a single night of accommodation, such changes shall be treated as one (1) change per boarding or per night.

(6) For changes listed in item (8), the rates applicable to items (1) through (7) shall not apply, and the rate for item (8) shall apply.

(7) Changes to the timing or order in which Travel Services are provided shall not be deemed "changes" for the purposes of this table.

23. Responsibilities of the Customer

(1) If the Company suffers damage due to the customer's willful misconduct or negligence, the Company may claim compensation from the customer.
(2) The customer shall endeavor to understand the rights and obligations and other contents of the travel contract by utilizing information provided by the Company.
(3) If, after departure, the customer becomes aware that the Travel Services differ from those stated in the Contract Document, the customer must promptly notify the Company, the Arranging Agent, or the relevant service provider at the travel destination.

24. Reporting of Accidents

In the event of an accident during a tour not accompanied by a tour conductor or guide, the customer must immediately contact the emergency contact information provided in the Travel Itinerary. If immediate contact is not possible, the customer must do so as soon as circumstances permit.

25. Handling of Personal Information

(1) The Company and subcontracted travel agencies shall use personal information provided at the time of application for purposes such as communication with customers and arrangement of transportation and accommodation, and may provide such information to relevant service providers within the scope necessary to fulfill contractual obligations and insurance procedures.
(2) For the convenience of customer shopping at destinations, the Company may provide customer names and flight information to souvenir shops and similar businesses by electronic means. Customer consent to such provision shall be obtained at the time of application.
(3) The Company may request emergency contact information in preparation for illness or injury during the tour. Such information shall be used only when the Company deems it necessary to contact the emergency contact person. The customer shall obtain the consent of such person prior to providing their personal information to the Company.

26. Prohibited Acts

Participants shall not engage in the following acts under the Contract:
(1) Acts that infringe or may infringe the copyrights, property rights, privacy, or other rights of other participants, third parties, or the Company.

(2) Acts that cause or may cause disadvantage or damage to other participants, third parties, or the Company.
(3) Acts of defamation or slander against other participants, third parties, or the Company.
(4) Acts contrary to public order and morals, or providing such information to others.
(5) Commercial activities or preparatory acts for commercial purposes conducted through or in connection with the Contract without the Company's consent.
(6) Acts that violate or may violate laws or regulations.
(7) Any other acts deemed inappropriate by the Company.

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27. Reference Date for Travel Conditions and Travel Price

The reference date for these travel conditions and the reference date for the travel price shall be the date specified on the Company's website, brochures, or other materials.

＜Travel planning and implementation＞
FunStride Inc.
203-1 Dainishoeibiru 3G, Suruga-ku Nakjima,
Shizuoka-city, Shizuoka-pref., Japan
Registered by governor of Shizuoka pref. No.2-727