

※The Japanese version of the 「Explanation of Travel Conditions for Arranged Tours」 has legal force and effect, and this translation is merely provided as reference materials to assist in understanding the Japanese version.

Explanation of Travel Conditions for Arranged Tours

This document constitutes part of the “Explanation of Transaction Conditions” prescribed in Article 12-4 of the Travel Agency Act and part of the “Contract Document” prescribed in Article 12-5 of the same Act.

1. Arranged Tour Contract

1. This tour is an arranged tour organized by Funstride Co., Ltd.
(203-1 Nakajima, Suruga-ku, Shizuoka City, Shizuoka Prefecture, Dainishioeibiru 3F-G)
(hereinafter referred to as the “Company”), and customers participating in this tour shall enter into an Arranged Tour Contract with the Company.
2. An “Arranged Tour Contract” means a contract under which the Company, at the request of the customer, undertakes to arrange, as agent, intermediary, or broker, for the customer to receive transportation, accommodation, and other travel-related services provided by transportation carriers, accommodation facilities, and other service providers (hereinafter referred to as “Travel Services”).
3. The contents and conditions of the Arranged Tour Contract shall be governed by this document and the Company’s Standard Travel Agency Terms and Conditions (Arranged Tour Contract Section) (hereinafter referred to as the “Terms and Conditions”).
4. When the Company has arranged Travel Services with the due care of a prudent manager, the Company’s obligations under the Arranged Tour Contract shall be deemed fulfilled. Accordingly, even if the Company is unable to conclude contracts for the provision of Travel Services with transportation or accommodation providers due to full capacity, suspension of operations, unsuitable conditions, or other reasons, the customer shall pay the Company the prescribed travel service handling charges (hereinafter referred to as the “Handling Charges”), provided that the Company has fulfilled its duty of care.

2. Application for the Tour

1. The Company shall accept applications for arranged tours, including airline tickets, accommodation vouchers, and hotel vouchers, by means of the prescribed

application form or through communication methods such as telephone, e-mail, or facsimile. In cases where tickets or accommodation vouchers are delivered in exchange for payment of the tour price, oral applications may be accepted.

2. When an application is made by a contract representative acting on behalf of a group, the Company shall deem that such representative has full authority to act on behalf of all group members.
3. Upon submission of the prescribed application form, the application deposit in the amount designated by the Company shall be applied toward the tour price or cancellation charges.

3. Formation of the Contract

1. Customers wishing to conclude an Arranged Tour Contract shall complete the prescribed application form and submit it together with the required application deposit. Such deposit shall be applied toward the tour price, cancellation charges, or other amounts payable to the Company.
2. The Arranged Tour Contract shall be formed when the Company accepts the application and receives the application deposit.
3. The Company may, by special written agreement, conclude an Arranged Tour Contract solely upon acceptance of the application without receiving an application deposit. In such cases, the date of contract formation shall be the date specified in the written agreement.
4. For contracts whose sole purpose is the arrangement of transportation or accommodation services (excluding planned arrangement tours), and where documents evidencing the right to receive such services are delivered in exchange for payment, the Company may accept oral applications. In such cases, the contract shall be formed upon the Company's acceptance.

4. Travel Conditions for Communication Contracts

The Company may accept applications for travel by telephone, mail, facsimile, or other communication methods from members of credit card companies affiliated with the Company (hereinafter referred to as "Affiliated Companies"), on the condition that payment of the tour price may be made without the member's signature on the prescribed credit card slip.

1. Communication contracts shall be governed by the Company's Terms and Conditions (Arranged Tour Contract Section).
2. The "Card Utilization Date" means the date on which the member and the

Company are required to perform payment or refund obligations under the contract.

3. At the time of application, members shall notify the Company of the details of the requested Travel Services, departure date, credit card number, and card expiration date.
4. A communication contract shall be formed when the Company dispatches notice of acceptance. If acceptance is notified electronically (e.g., by e-mail), the contract shall be formed when such notice reaches the customer.
5. The Company may refuse to conclude a contract if payment cannot be settled in accordance with the affiliated credit card company's terms due to invalidity of the customer's credit card.
6. Payment of the tour price shall be made using the affiliated credit card without the member's signature, and the Card Utilization Date shall be the date of contract formation.
7. Where applications are accepted through IT-based communication methods, delivery of contract documents or final itineraries may be replaced by electronic provision of the relevant information, which shall be deemed delivered upon confirmation that such information is recorded on the customer's device.
8. If the customer's device lacks the necessary recording function, the Company shall record the information on its own device and confirm that the customer has viewed it.

5. Application Requirements

1. Customers under 20 years of age must submit written consent from a legal guardian.
2. Elderly customers, customers with disabilities, health conditions, pregnancy, or other special needs must notify the Company in advance. The Company shall respond within a reasonable and feasible scope. Costs incurred for special arrangements shall be borne by the customer.
3. The Company may refuse applications due to operational reasons.

6. Changes to Contract Content

1. Customers may request changes to the itinerary or Travel Services. The Company shall endeavor to accommodate such requests.
2. When changes are made at the customer's request, the customer shall bear any cancellation charges, penalties, or other costs payable to service providers, as well as the Company's prescribed change handling fees. Any increase or decrease in the tour price resulting from such changes shall accrue to the customer.

7. Cancellation of the Contract

1. Voluntary Cancellation by the Customer

Customers may cancel all or part of the contract at any time. In such cases, customers shall bear the cost of services already received, cancellation charges payable to service providers, the Company's prescribed cancellation handling fees, and the Handling Charges the Company would otherwise have earned.

2. Cancellation Due to Reasons Attributable to the Customer

The Company may cancel the contract if the customer fails to pay the tour price by the designated date or if credit card payment becomes unavailable. In such cases, customers shall bear cancellation charges, penalties, and the Company's prescribed fees.

3. Cancellation Due to Reasons Attributable to the Company

If arrangement of Travel Services becomes impossible due to reasons attributable to the Company, customers may cancel the contract, and the Company shall refund amounts received, excluding costs already paid or payable to service providers.

8. Responsibility of the Company

1. The Company shall compensate for damages caused by willful misconduct or negligence of the Company or its arranging agents, provided notice is given within two years from the day following the occurrence of the damage.
2. The Company shall not be liable for damages caused by force majeure or other circumstances beyond its control.

9. Disclaimer

The Company shall not be liable for damages caused by circumstances beyond its control, including but not limited to natural disasters, war, riots, flight delays, strikes, overbooking, failure to reconfirm reservations, late check-in, loss or theft of tickets, or other uncontrollable events.

10. Matters to Be Completed by the Customer Prior to Departure

1. Passports and Visas

Customers are responsible for confirming the validity of their passports and obtaining necessary visas and documents. The Company may assist for a fee but bears no responsibility for failure due to customer-related reasons.

2. Health and Hygiene

Customers should review health information provided by relevant authorities regarding destination countries or regions.

3. Overseas Safety Information

Customers should review travel advisories issued by relevant governmental authorities.

11. Handling of Personal Information

1. Personal information shall be used for communication, travel arrangements, and receipt of services.
2. Necessary personal data may be provided electronically to transportation providers, accommodation facilities, insurance companies, and arranging agents.
3. Personal data may be provided to souvenir shops for customer convenience unless the customer requests otherwise in advance.